

# SurveyManager

## The Ultimate In-house Survey Tool

SurveyManager is an on-line assessment and market research tool. It allows you to create online surveys without the need for a full-time resource. With survey feedback, you can make more informed business decisions. Through various interactive devices SurveyManager gets real-time customer feedback at the point of service. It also maintains a repetitive process to get consistent feedback.

All survey devices are web-enabled and remotely managed through the web-based SurveyManager application.

In addition, the tool has the ability to automatically send reports to management and provide real-time customer satisfaction feedback alerts. SurveyManager simplifies the process of market research and makes the collection of customer feedback quicker and more cost effective.



## Why Use SurveyManager?

- *Real time patient feedback*
- *Patient satisfaction alerts enable immediate customer service recovery*
- *No desktop installations*
- *Improves patient experience*
- *Flexibility to have different surveys for different patient types*
- *Surveys can be customized as needed*
- *Continuous feedback provides detailed trend analysis*
- *Tool can also be used to generate competency tests for admission staff*
- *Monitor customer participation*



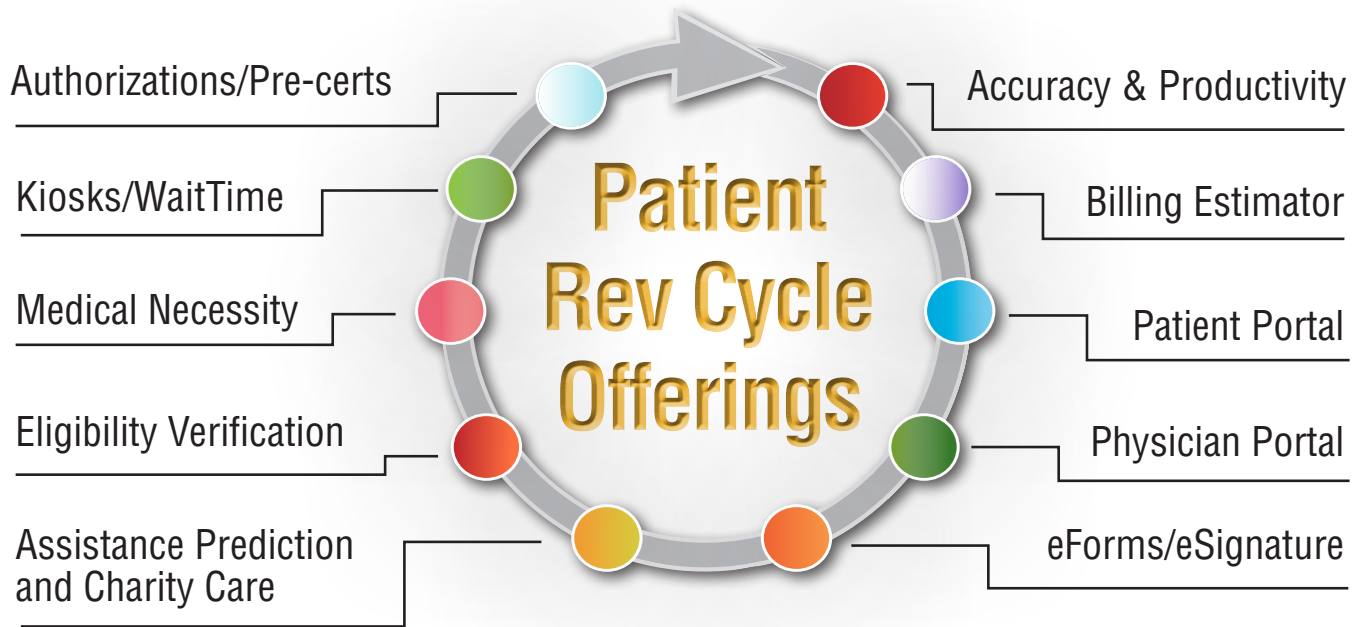
## The Patient Access Company

DCS Global is one of the leading providers of healthcare on demand software solutions and services for the PAS/PFS community. We offer innovative, cost-effective and efficient web solutions to healthcare companies around the world.

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## Features

- Over a dozen different question types to accommodate nearly all survey requirements
- Advanced reporting, including graphical reports, role-based security, response editing, filtering and more
- Powerful page condition logic allows for pages to be optionally displayed depending on the user's answers
- Data export to CSV file or Excel. Select only the fields you want before exporting
- Advanced Data Analysis
- Unlimited number of questions
- Upload images into questions
- Ready to edit templates

## Benefits

- Complete web based survey applications
- Comes with over a dozen templates for physician surveys, patient/customer satisfaction surveys, employee satisfaction surveys etc
- Cost-effective way to quickly develop custom surveys and conduct assessments
- No need to buy full suite of applications
- Scalable – handles large or small survey projects
- Full edits/reporting capabilities
- Very flexible to meet your specific needs
- Surveys can be deployed in various formats, including web surveys, email surveys, paper surveys
- Easier & quicker (real time) results may vary



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