

Case Study: Leading Dallas, TX Hospital

Significantly Improves Eligibility Verification

Solution Overview

Customer Profile:

A leading integrated health provider in North Texas.

Business Situation:

The health system wanted to improve registration accuracy and eligibility verification of patients.

Solution:

DCS Global implemented the following AuditLogix Modules: QA, Eligibility, Medical Necessity and Patient Wait Time. Integrated with MediTech Client Server 5.64.21..

Benefits:

- Increased registration
- Improved usability of eligibility data
- Custom validation rules
- Enhanced Medicare & Medicaid eligibility reports

"We love this! The benefits are easy to read and the staff works with us to customize some of the responses as we see a need."

Director, Patient Access

With a legacy vendor and hard to read benefit details, this Dallas, TX based health system was exploring avenues to improve accuracy and reduce denials. DCS Global was able to work with the patient access team to identify and implement the appropriate AuditLogix modules required.

Significant benefits are being delivered by a large number of custom rules that DCS Global configured for use. These rules are now helping this client run automated reports for Medicare & Medicaid Eligibility. ". . . on Medicare-if we register as traditional Medicare and they have a replacer plan-they are on the report," pointed out the director of Patient Access at this health system.



The Patient Access Company

DCS Global is one of the leading providers of healthcare on demand software solutions and services for the PAS/PFS community. We offer innovative, cost-effective and efficient web solutions to healthcare companies around the world.

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