

BackOffice-Denial Tracking

Get a Grip on Payer Denials

BackOffice-Denial Tracking from DCS assists in the management of payer denials as soon as they are identified through resolution and recovery. It can classify denials by category, reason, and responsible party. It minimizes the need for manual spreadsheets or record keeping with its web-based solution for “one-stop shopping” which includes tracking, appealing, resolution, and reporting. BackOffice-Denial Tracking produces low-to-high detail reporting to meet your dynamic needs for identifying process improvements, payer patterns of practice, and lets you trend your successes and missed opportunities.

BackOffice-Denial Tracking secures the different denials that are received on one account and the ones that change mid-cycle. The easy-to-use system allows you to write your own letters in the application from various templates or scan your own appeal letters into the application. It can also interface with your existing document imaging application.

BackOffice-Denial Tracking enables real-time denial assessment. It tracks denials for every patient account at the time of pre-registration or at time of registration. Its built-in work list structure guides users completely through the process of patient registration and creates a smooth workflow.



DENIED
MEDICAL
CLAIM

Why Use BackOffice-Denial Tracking?

- Fully integrated with AuditLogix™
- Multiple denials on single account
- Workflow capability
- HIPAA compliant
- Helps to detect payor patterns
- Increases staff productivity by eliminating countless hours in entering manual denials
- Improves cash flow
- Capability to do real-time or batch denials
- View denial accounts via work list
- Build rules/edits to alert the admissions staff with possible issues



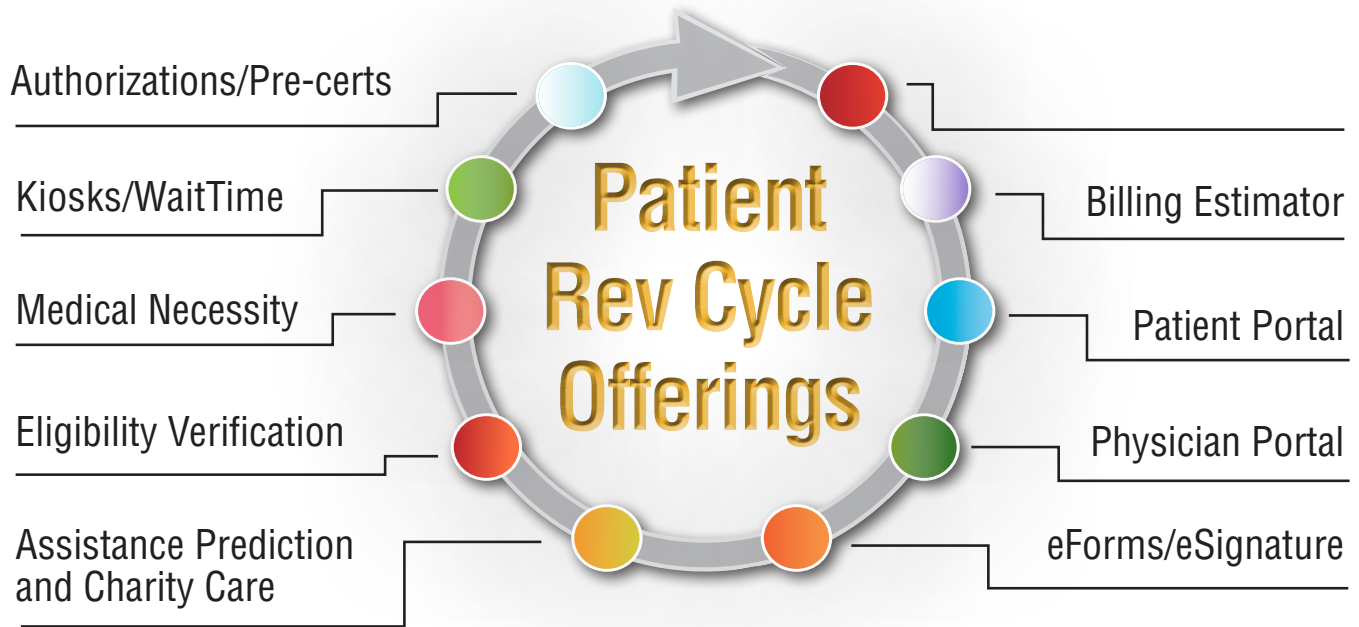
The Patient Access Company

DCS Global is one of the leading providers of healthcare on demand software solutions and services for the PAS/PFS community. We offer innovative, cost-effective and efficient web solutions to healthcare companies around the world.

DCS Global Systems, Inc. | 877-DCS-GLOBAL | Sales@DCSGlobal.com | www.DCSGlobal.com

BackOffice-Denial Tracking

Get a Grip on Payer Denials



Features

- Identify payer patterns of practice
- Identify areas needing process improvements
- Reduce AR days
- Increases employee efficiency
- Identifies problems with existing payer contracts
- Exception work list
- Real-time or batch processing
- Real-time HIS integration
- User-defined business rules
- Payer-based processing
- 24/7 availability and support
- Robust reporting

Benefits

- Multiple denial capability
- Workflow capability
- Mass transfer capability
- Load balancing
- Rule-based engine
- Document imaging link
- Appeal capabilities
- Resolution/outcome documentation
- Alerts
- Real-time interface
- One stop shop for denial management



The Patient Access Company

DCS Global is one of the leading providers of healthcare on demand software solutions and services for the PAS/PFS community. We offer innovative, cost-effective and efficient web solutions to healthcare companies around the world.

DCS Global Systems, Inc. | 877-DCS-GLOBAL | Sales@DCSGlobal.com | www.DCSGlobal.com